

**McLaren Print System Order**

**Order No:** 42288  
**Order Date:** 2019-01-30  
**User:** Hannah Ireland  
**Phone:** 810-342-1057

**Ship Location:** MMG Administration  
G3235 Beecher Rd  
Flint, MI 48532

**Brochures**  
**Quantity:** 50  
**Paragon Dept No:** 90010  
**Dept Name:** Admin/Patient Experience  
**Company Number:** 810

**Order Total Price:** 30.00

**Item Number:** MM-351  
**Item Description:** AIDET - HalfSheet  
**Revision Date:** 1/2017  
**Print:**  
**Paper:**  
**Size:**  
**Fold:**  
**Finish:**  
**Drill:**  
**Misc Info:** SS; Half-sheet,5 Mil Lamination 1/8" edge seal

## AIDET® helps us to better serve our patients

**A – Acknowledge:** Greet the patient by name, make eye contact and smile to make them feel welcome.

**I – Introduce:** Introduce yourself by name and offer a personal commitment to provide excellent care. Remember to manage up.

**D – Duration:** Give the patient a specific time expectation of how long they will be waiting.

**E – Explanation:** Explain what you are doing and/or what to expect next.

**Spec Info:**  
**T – Thank you:** Thank the patient and show appreciation.