

McLaren Print System Order

Order No: 55881
 Order Date: 2020-08-04
 User: tiffany mclaughlan
 Phone: 5867915250

Ship Location: McLaren Macomb Silvan Att Tina
 13425 19 Mile rd suite 100
 Sterling Heights, Michigan 48313

Brochures
 Quantity: 1
 Paragon Dept No: 71150
 Dept Name: McLaren Macomb Silvan
 Company Number: 260

Order Total Price: 18.50

Item Number: MO-420-B
 Item Description: McLaren Macomb Patient Rights 16x20 Laminated & Mounded on Foam Core
 Revision Date: 7/2020
 Print:
 Paper:
 Size:
 Fold:
 Finish:
 Drill:
 Misc Info: ss; color; 16x20 Laminated & Mounted on White Foam Core



PATIENT RIGHTS

As a patient of McLaren Macomb and its subsidiaries, you have the following rights and responsibilities:

- No Discrimination.** A patient will receive nondiscriminatory care on the basis of race, religion, ethnic or national origin, sex, age, disability, marital status, sexual preference, or source of payment.
- Respect of medical records.** A patient or former patient is entitled to inspect, or a representative is entitled to inspect on the patient's behalf, the patient's medical records. Accessible health records, upon request, are available under the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule, 45 CFR 164.504. A necessary condition for the grant of a copy of the patient's medical record without charge is that the patient, except as otherwise provided or required under the Health Insurance Portability and Accountability Act, 45 CFR parts 164 and 160, or applicable promulgation under the Act, 45 CFR parts 164 and 160.
- Confidentiality of records.** A patient or former patient is entitled to confidential treatment of personal and medical records and to request that, where deemed outside the health facility or appropriate to the requirements of a statute or applicable health care regulation, the patient's information be placed in a separate file or otherwise protected under the Health Insurance Portability and Accountability Act or other applicable law, state or federal, or regulations promulgated under such act, 45 CFR parts 164 and 160.
- Privacy.** A patient is entitled to privacy in the context of health care treatment and in caring for their or their general needs.
- Respect.** A patient is entitled to the widest feasible, in treatment and caring for his or her common needs, to consideration, respect, and recognition of his or her rights and individuality.
- Appropriate care.** A patient is entitled to receive adequate and appropriate care.
- Informed decisions.** A patient has the right to make informed decisions and to receive from the appropriate individual, information about his or her medical condition, proposed treatment, prognosis for recovery, and available choices for treatment, to permit the patient to understand, consent, or refuse to the patient's medical condition, including the patient's participation in the medical record. A patient is entitled to receive such information in a form and language that he or she understands.
- Refusal of treatment.** A patient is entitled to refuse treatment to the extent permitted by law, and to be informed of the consequences of that refusal. However, when a refusal of treatment prevents the Medical Center or the physician from providing appropriate care, including emergency care, or from providing appropriate care, the physician may override the patient's refusal.
- Advance directives.** A patient is entitled to receive his or her rights as a patient and as a donor have from national, state, or local laws, regulations, or orders in patient's care and religious liberties, including the right to independent personal decisions, and not be changed.
- Experimental procedures.** A patient is entitled to information concerning an experimental procedure proposed as part of his or her care and shall have the right to refuse to participate in the procedure without incurring any financial consequences.
- Explanation of the bill.** A patient is entitled to receive and examine an explanation of his or her bill, regardless of the source of payment and to receive, upon request, information relating to financial assistance available through the Medical Center.
- Plan of care.** A patient is entitled to receive information concerning his or her continuing health needs and alternatives for meeting those needs and the right to participate in the development and implementation of his or her plan of care.
- Third-party communications.** A patient is entitled to receive visits and have private communications and consultations with his or her physician, attorney, or any other person of his or her choice within and without the premises that is consistent with the same that is consistent with the Health Insurance Portability and Accountability Act, 45 CFR parts 164 and 160.
- Social activities.** A patient may meet with, and participate in the activities of social, religious, and community groups within or outside the patient's medical condition, as needed by the patient's physician or the medical record.
- Freedom from restraint and abuse.** A patient is entitled to be free from restraint and physical abuse and from physical and chemical restraints, except those restraints administered to the patient in accordance with the medical records in specified and limited situations as determined by an attending physician. The patient has the right to self or to refuse.
- No retaliation by the patient.** A patient is entitled to file his or her complaint against the Medical Center or to make a complaint against the patient care and conduct. A patient is entitled to file a complaint against the Medical Center or to make a complaint against the patient care and conduct, without fear of retaliation, unless the patient has been found to be in violation of the patient's rights.
- Information about the Medical Center.** A patient is entitled to information about the Medical Center to make an informed decision about his or her care. A patient is entitled to information about the Medical Center's policies and procedures for admission, access, and resolution of patient complaints.
- Advance directives.** A patient is entitled to receive information about developing an advance directive or making decisions about his or her medical care at the Medical Center. A patient is entitled to receive information about the Medical Center's policies and procedures for admission, access, and resolution of patient complaints.
- Financial values.** A patient is entitled to respect reasonable values for the Medical Center's policies and procedures.
- Transfer of care.** A patient may receive transferred to another facility unless the patient has received a complete explanation of the transfer by the transferor.
- No testing.** A patient may not be tested for HIV infection without the patient's consent, unless a health professional or Medical Center physician, pediatric geriatrician, internal medicine, or open wound exposure to the blood or other body fluids of the patient, in such instances as required, as when they may be performed upon the patient without the patient's consent.
- Plan control.** A patient has the right to plan control that is appropriate to their situation and needs.
- Additional information.** If you feel that your rights have not been explained, or if you have concerns about the care you have received, you may file a complaint by calling 5867915250 or writing to McLaren Macomb, Patient Experience Dept, 13425 19 Mile Rd, Sterling Heights, MI 48313. Patients and their representatives are encouraged to use the Medical Center's Compliance Hotline (800) 368-7626 to report issues or concerns relating to the privacy and security of their health information or any other regulatory matter. McLaren Macomb is accredited by The Joint Commission (TJC). TJC is also committed to quality healthcare. You may contact TJC to make a complaint or to receive information through their website at www.jointcommission.org or by calling 800 368 7626.

PATIENT RESPONSIBILITIES

- Medical history.** A patient is responsible for providing honest and accurate information about his or her past medical condition, current treatment, and present symptoms.
- Right of understanding.** A patient is responsible for reading and understanding the description of his or her condition and the description of the nature of treatment proposed for his or her condition.
- Refusal of treatment.** A patient has the right to refuse treatment, but a patient who refuses treatment is responsible for the results of the decision to refuse treatment.
- Following instructions.** A patient is responsible for following the treatment plan recommended by the patient's health care team, including physicians, nurses, and therapists. This responsibility also includes following appointments and giving notice when unable to attend.
- Change in treatment.** Regardless of the type of insurance the patient has, the patient is responsible for notifying or for ensuring payment for the medical treatment rendered by the patient or the patient's carrier.
- Request for advice and for planning.** A patient is responsible for being consistent of the rights of other patients and for Medical Center personnel. This responsibility includes recognizing that other patients may be harmed by delay, consultation or behavior. Each patient is also responsible for being respectful of Medical Center property.
- Medical Center rules and regulations.** A patient is responsible for following the rules and regulations of the Medical Center regarding patient care and conduct.
- Media of activities.** A patient has the right to have a family member, a representative and/or his or her own physician notified separately of his or her admission.

Spec Info: